

Refund Policy

Our policy lasts for 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a refund, your likes/followers/retweets/views must be unreceived.

Several factors occur when we investigate the eligibility of a refund. If the services have been added, we cannot accept refunds. We also do not accept refunds for any loss of followers/services as we will re-issue the service for any time that this occurs.

You will be responsible for reading our terms and conditions before making a purchase on our website.

Additional non-fundable items:

- * Likes
- * Views
- * Software
- * Followers
- * Retweets

To complete your return, we require a receipt or proof of purchase and a valid reason for the refund.

Please do not ask to be refunded if you have not contacted us within 30 days of purchase.

There are certain situations where only partial refunds are granted: (if applicable)

- * Non delivery of automatic payments
- * Drastic loss of followers/likes
- * Non delivery of service

Refunds (if applicable)

Once your return enquiry is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at support@onahype.com.

Sale items (if applicable)

Only regular priced items may be considered for refunded, unfortunately sale items cannot be refunded.

Gifts

If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return.

If the item wasn't marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later, we will send a refund to the gift giver and he will find out about your return.

You will be responsible for reading our terms and conditions before making a purchase on our website. Depending on your payment method, will depend on the time it may take for your exchanged product to reach you, may vary.

All gifts and free competitions are non-refundable and cannot be retracted once delivered.